

Feelspace Website Terms of Use

Terms applying to feelspace.net.au and related public pages

Ro Po Co Pty Ltd trading as Feelspace | ABN 37 688 697 707 | hello@feelspace.net.au | Melbourne, Victoria

Last updated: 14 August 2026

1. Website operator and acceptance

This website is operated by Ro Po Co Pty Ltd trading as Feelspace, ABN 37 688 697 707. By using feelspace.net.au or related public pages, you agree to these Website Terms. Additional service, Directory, booking or payment terms may apply to particular transactions.

2. General information only

Website content describes Feelspace services in general terms. It is not medical, legal, financial, psychological, clinical, funeral-directing or other professional advice. A service or session is not confirmed until Feelspace has confirmed the scope, availability, price and applicable terms.

3. Respectful and lawful use

- Do not submit unlawful, threatening, defamatory, discriminatory, misleading, infringing, malicious or unsafe content.
- Do not impersonate another person, claim authority you do not hold, interfere with website security, scrape personal information or introduce malware.
- Do not upload recordings, images or other content unless you have the rights and permissions needed for Feelspace to receive and use them for the requested purpose.
- Use the Directory, comments, booking tools and contact channels respectfully and for genuine Feelspace-related purposes.

4. Accounts and Directory use

If you create an account, you are responsible for providing accurate information, keeping access credentials secure and promptly notifying Feelspace of suspected unauthorised access. Directory users must also follow the Directory Terms and Community Guidelines. Feelspace may review, hide, reject or remove listings or content where reasonably necessary for safety, legality, accuracy, platform integrity or policy compliance.

5. Intellectual property

Unless otherwise stated, website text, graphics, branding, videos, layouts, documents, software and other original material are owned by or licensed to Feelspace. You may view and print material for personal or internal evaluation. You must not reproduce, adapt, commercialise, publish, frame, distribute or use Feelspace branding without written permission. Users retain rights in material they lawfully submit, subject to the limited permissions required to operate the requested service or Directory listing.

6. Third-party services

The website may link to or use services operated by third parties, including analytics, forms, social media, payment processors and Stripe Connect. Their availability, security, terms and privacy practices are outside Feelspace's direct control. A link or integration does not necessarily mean endorsement beyond the function for which it is used.

7. Accuracy and availability

We take reasonable care with website information but do not promise that all content will always be complete, current or error-free. Directory profiles may include information supplied by third parties. Images and videos are illustrative. Hologram brightness, scale, clarity and perceived depth can vary with recording quality, venue lighting, viewing position, hardware and environmental conditions.

8. Consumer rights

Nothing in these Terms excludes, restricts or modifies any consumer guarantee, remedy or other right that cannot lawfully be excluded, including rights under the Australian Consumer Law.

9. Liability

To the maximum extent permitted by law, Feelspace is not liable for loss caused solely by reliance on general website information, temporary unavailability, unauthorised use, third-party systems or content supplied by another user. Any liability that cannot lawfully be excluded remains subject to applicable law.

10. Privacy

Personal information is handled in accordance with the Feelspace Privacy Policy and any collection notice shown when information is requested.

11. Changes and governing law

We may update the website and these Terms. The laws of Victoria and applicable Commonwealth laws govern these Terms. Courts and tribunals with jurisdiction may hear disputes. Contact: hello@feelspace.net.au.

Your Words. Your Space.